



***Transglobal* express<sup>®</sup>**

**WELCOME**





★★★★★

“The service is excellent, enhanced by staff who always seem to care and have the customers’ needs as a priority.” – Donald Allison

★★★★★

“Always, they take all the stress out of the situation and make it just another day at the office, which for them I guess it is. I always feel as though I have a mentor smoothing out the bumps.” – Howard Hardy

★★★★★

“I’ve used Transglobal for several years now, and their customer service is absolutely outstanding... Whenever we call them, they are helpful and go the extra mile. Highly recommended.” – Zee

[Read more of our great reviews on Trustpilot](#)

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INVESTORS  
IN PEOPLE | Gold

CUSTOMER  
SERVICE  
EXCELLENCE®



# SPECIALISTS IN AIR & SEA FREIGHT & INTERNATIONAL COURIER SERVICES

We've been moving your parcels, documents and freight since 1993. With services to over 220 destinations worldwide, we're able to offer reduced prices for major carriers including DPD, DHL, Evri, FedEx, TNT, UPS and USPS.

In recent years, we've also been expanding our own collection and delivery services. We now have depots in London, the East Midlands and Merseyside.

We're proud to have a fantastic customer service team who can assist with your bookings and will help to keep your shipping hassle-free.



We can help you ship your goods quickly, safely and cost-effectively within the UK, across Europe and to almost any destination worldwide.



## SAVE MONEY

Save up to 70% on the carriers' standard prices.



## SAVE TIME

Book online at any time or over the phone if you prefer.



## PEACE OF MIND

We care about our customers and we're always on hand to help. We know the business inside out, resolving issues quickly if they occur.

# OUR SERVICES



# COURIER SERVICES

## USE OUR SERVICES

A variety of high quality, fully trackable, door-to-door courier services from the biggest global brands with the best international networks.

## USE OUR BUYING POWER

Book your delivery service with us and save up to 70% on standard prices without compromising on quality.

## USE OUR EXPERTISE

We've been moving your documents, parcels and pallets for over 25 years. We know the business inside out and we'll resolve issues quickly if they occur.



## OVER 20 PREMIUM DOOR-TO-DOOR SERVICES FROM THE FOLLOWING MAJOR CARRIERS



Premium Express and Economy services delivered through the DHL network at a fraction of the usual cost.

International deliveries to over 220 countries and destinations.

Parcels up to 70kg, pallets up to 1000kg.



Next day UK delivery by 10:30, 12:00 and 17:30.

Next day European delivery to most EU cities, with morning deliveries available to many destinations.

Excellent rates for document delivery to over 200 countries and territories.

Express delivery worldwide with transit times as little as 1 day to North America.

UPS Access Point™ available at over 2000 convenient drop-off and collection points across the UK.



International Priority® and International Economy® services from FedEx.

International deliveries to over 220 countries and destinations.

Parcels up to 68kg, pallets up to 1000kg.



Highly economical road-based services available throughout Europe and the UK.

Suitable for shipments up to a maximum weight of 30kg.



Fast delivery to European destinations

Parcels up to 70kg, pallets up to 1000kg.






Same day collection is available for all of our export services!

# DISCOUNTED SERVICES FROM OUR DEPOTS

## OUR DEPOT SERVICES OFFER GREATER SAVINGS — AND YOU CAN STILL SEND DOOR-TO-DOOR.

We are able to offer substantial savings with services that operate via our depots. For these services, carriers collect from us directly. You can drop parcels off at our depot (or one of our partners' shops at no extra cost\*) or book an optional collection service from your door, choosing one of the following:

Service	Rate	Information
 dpd	£7.95 per box	Each box can weigh up to 30kg. Multiple smaller parcels can be consolidated into one box for a single collection fee.
 ups	from £7.99	Rate depends on chargeable weight.
 Transglobal courier	FREE†	Available in selected areas of London, the East Midlands and North West England.

Or choose one of hundreds of DPD or UPS drop-off points nationwide for parcels up to 20kg.



\* See <https://www.transglobalexpress.co.uk/information/depot-locations/>

† For all services except Evri, for which the collection charge is £3.95 in most postcodes.

## INTERNATIONAL SERVICES



International express and economy services for parcels up to 70kg and pallets up to 1,000kg. Delivered by DHL. Includes delivery by 9am, 10:30am and 12pm.



International express and economy services for parcels up to 68kg and pallets up to 1,000kg. Delivered by FedEx.



Express service to select destinations worldwide at extra low rates, fulfilled by a range of trusted carriers. Variable max weight.



Reliable, road-based parcel delivery to European destinations for up to 30kg - reduced rates with DPD Classic (TG).



A tracked international mail service for parcels up to 30kg. Longer transit times are offset by lower costs.



Express parcel service to India, for parcels up to 30kg.



Economy service designed for lightweight parcels and documents. Fantastic rates for parcels up to 5kg.

## DOMESTIC SERVICES



Available across the UK, next day delivery for mainland locations. For parcels up to 25kg and pallets.



Highly economical UK parcel delivery, for parcels up to 15kg.



Available across the UK, next day delivery for mainland. For parcels up to 25kg. Weekend deliveries at no extra cost.



Reduced rates for domestic service with UPS (TG). For parcels up to 70kg.

## REDUCED RATES

Carriers pick up large volumes from our depots, allowing us to pass discounted rates on to you.

## PARCEL CONSOLIDATION

Pay a single collection fee for multiple parcels weighing up to a total of 30kg.

## FULLY TRACKABLE

Tracking is available as soon as your consignment leaves our depot.

## FRIENDLY STAFF

Our team are on hand to ensure a smooth drop-off. We'll make sure you have everything you need.



# AIR FREIGHT SERVICES

## WHY USE TRANSGLOBAL EXPRESS?

We offer bespoke air and sea freight services tailored to your individual needs. Our freight team has 20 years' experience and expertise in the industry and we'll quickly find the best solution for you or your business. Our booking process is simple, you can view quotes on our website (including flight and sailing schedules), and all the documentation you'll need is available online for both sender and receiver.



Consolidated services to over 200 airports:

- Highly competitive rates - especially for smaller shipments
- Pre-booked capacity - guaranteed regular schedules
- High level of control - our agents often build the load as well as loading the aircraft
- Pre-selected agent at destination airport, to liaise with the consignee

Back to Back services to over 700 destinations worldwide:

- Competitive spot rates available for larger shipments
- Greater choice of departure days and routings
- Online tracking available through the airline's website
- Option to use your own agent, for greater control

Spot rates are also available for import services.

## OPTIONAL COLLECTION SERVICE

We can arrange collection of your goods from your chosen address or you can drop off your consignment at one of our receiving centres. We also offer a pallet and wrap service.



Get quotes for shipments to over 700 airports worldwide at [www.transglobalexpress.co.uk/air-freight/](http://www.transglobalexpress.co.uk/air-freight/) or email [freight@transglobalexpress.co.uk](mailto:freight@transglobalexpress.co.uk)









# SEA FREIGHT SERVICES

We offer Door-to-Port and Port-to-Port (LCL) services from the UK to over 500 ports worldwide:

- All-inclusive online quotes (to port only)
- Highly competitive rates for commercial customers
- Receiving centres throughout the UK
- Collection available from the customer's address
- Worldwide agency network
- Excellent transit times
- Spot rates are also available for import services

## PALLETISATION

We recommend that all sea freight shipments are palletised and therefore offer a high quality palletisation service. This provides protection against adverse weather conditions when loading and enables safe handling of your goods by forklift.



## CHOOSING THE RIGHT SERVICE

### Air Freight

Use this service if...

- You're happy for your goods to be delivered to a destination airport only
- You want increased visibility and to know the exact route of your goods in advance
- You'd like to use your own clearance agent

### Sea Freight

Use this service if...

- You're shipping a high volume of goods
- You're happy for your goods to be delivered to a destination seaport only
- Your consignment is not time-sensitive



Get quotes for shipments to over 500 sea ports worldwide at [www.transglobalexpress.co.uk/sea-freight/](http://www.transglobalexpress.co.uk/sea-freight/) or email [freight@transglobalexpress.co.uk](mailto:freight@transglobalexpress.co.uk)

# PACKAGING GUIDELINES

## YOUR PARCEL IS PRECIOUS. PACKAGE IT WITH CARE!

We know you want your consignment to arrive in pristine condition, so it's important that you package it correctly. Protect your parcel by following these simple guidelines.



## THE CARTON

**Size:** Make sure this is appropriate to the contents. Overloaded boxes may burst; under-filled boxes are likely to collapse.

**Strength:** Choose boxes made of corrugated cardboard with good quality outer liners. Use heavy-duty, double-layered cardboard for valuable items. Check the weight specification of the box and do not exceed this limit.

**Quality:** Always use high quality materials. If reusing old boxes, ensure they are in a good enough condition to withstand the transit and be sure to remove all old labels.

**NOTE:** Packaging made of fabric or plastic is not suitable.

We can supply you with reinforced, double-walled cardboard boxes which can be delivered to your door via a next day delivery service.

Please refer to our Packaging Shop information to see what sizes we have available.



### PACKAGING SYMBOLS & LABELS

Never use boxes that have hazardous labels or symbols on them. Parcels with these symbols will be stopped by the courier and may incur fines.

We cannot guarantee that drivers will take notice of any 'This way up', 'Handle with care' or 'Fragile' symbols. Please package your goods suitably to protect them regardless of orientation.

## THE CONTENTS

### CUSHIONING

Use materials such as bubble wrap, kraft paper and loose fill polystyrene to protect your items from moving or breaking. For fragile items, there should be at least 5cm of cushioning between each item, and also between the items and the carton wall.



### PLACEMENT

Put fragile goods in the centre of a package, ensuring they do not touch the sides. Use cardboard dividers when sending flat, fragile material such as vinyl records.



### REMEMBER

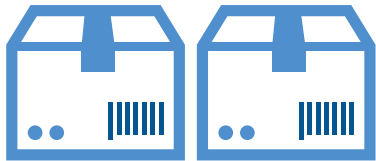
You should fill all remaining space in the box with additional cushioning material to minimise the impact of transit on your items.



**STACKABILITY:** Some carriers apply surcharges for parcels or pallets that are deemed "non-stackable" due to the shape, contents or packaging of your goods. See our website for guidance.

## SEALING & LABELLING

- Seal your items with a quality adhesive parcel tape.
- Do not strap boxes together. Each box should have its own label.



- Attach your label to the flat topside of your parcel. The barcode and shipping address should be clearly visible and not obscured in any way.
- Make sure your label is securely attached, especially when sending suitcases or holdalls. Labels do not stick well to fabric; if the label comes off, your item is likely to be lost!

**TIP:** We recommend placing a copy of your label inside your parcel. Should the label become detached from your parcel on the outside, this will help to determine its intended destination.

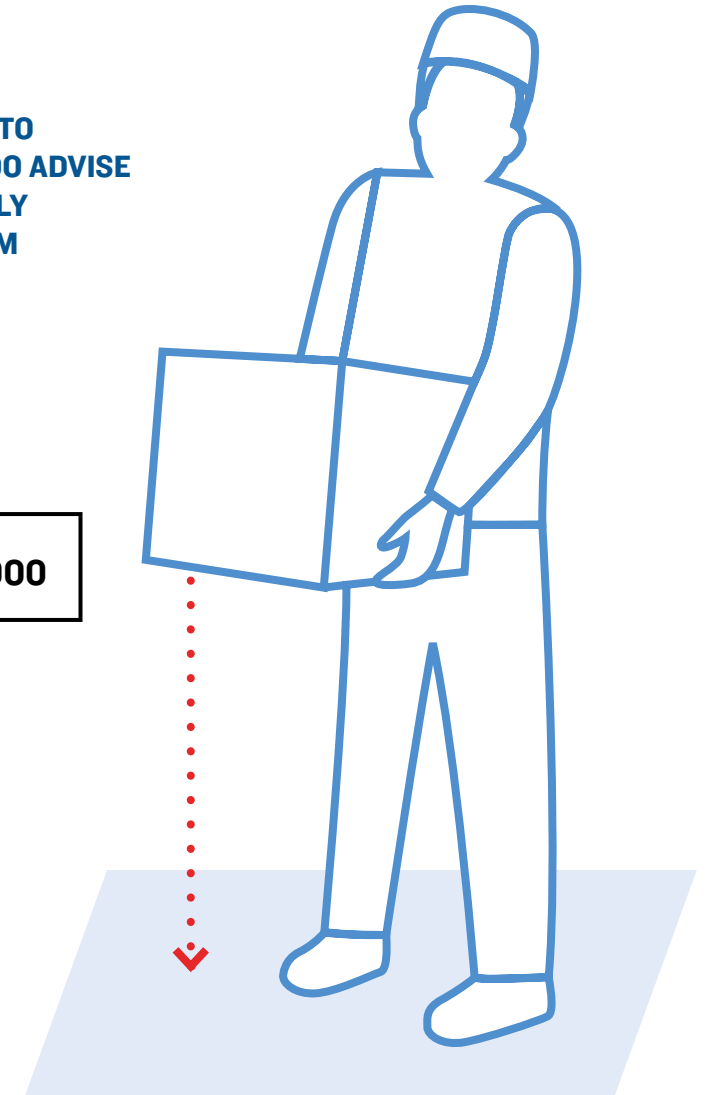
## GENERAL GUIDE

**WHILST OUR CARRIERS DO THEIR BEST TO HANDLE YOUR GOODS WITH CARE, WE DO ADVISE THAT PARCELS SHOULD BE SUFFICIENTLY PACKAGED TO WITHSTAND A DROP FROM WAIST HEIGHT ONTO A SOLID FLOOR.**

### ISPM 15

All wooden packaging sent to countries applying an ISPM 15 regulation must be heat-treated and stamped. We can advise if your shipment must comply and treat your packaging accordingly.

Sample stamp:



# PACKAGING SHOP

## BENEFITS



### Book online 24/7

Simple online booking process, 24 hours a day, 7 days a week



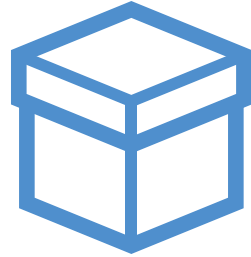
### Next day delivery

Order before 3pm for next day delivery (UK mainland only)



### Earn loyalty points

Earn loyalty points with every order and redeem them against the cost of your parcel delivery



## DOUBLE WALL CARDBOARD BOXES

- Heavy duty double wall cardboard boxes
- Delivered flat-packed
- 4 sizes available:
  - Small (Load Guide max 15kg)
  - Medium (Load Guide max 20kg)
  - Large (Load Guide max 25kg)
  - Extra Large (Load Guide max 30kg)



## BUBBLE WRAP

- Available in various lengths and widths
- Small and large sized bubbles available

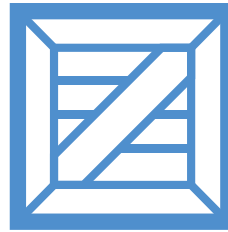
## TAPES & TAPE DISPENSERS

- A selection of Tapes available including Buff Tape, Clear Tape and Brown Tape
- Handheld 48mm and 75mm Packing Tape Dispensers



### THERMAL PRINTERS AND LABELS

- Zebra GK420d Thermal Label Printer
  - Sleek and compact in design, the Zebra GK420d provides a fast, cost-effective solution for your label printing needs.
  - Prints onto Thermal Printer labels for a fast and efficient method of attaching shipping labels to your parcel.
  - Setup guide and full specification available on our website.
- Thermal Printer Labels



### CUSTOM-MADE CASES & CRATES

- Quality new OSB pallets, packing cases and crates built to your specification
- Licensed for ISPM15 to export worldwide
- Optional polyline available if you wish to protect the contents from water damage
- Delivered flat-packed
- Enter your required dimensions into the Custom Crate Calculator on our website for a free no-obligation quote
- Expected delivery within 5 to 7 working days of dispatch (transit times are not guaranteed)

For more information on any of our products, email [supplies@transglobalexpress.co.uk](mailto:supplies@transglobalexpress.co.uk)

Refer to [www.transglobalexpress.co.uk/shop/](http://www.transglobalexpress.co.uk/shop/) for delivery information, as well as our cancellation and returns policy.



# DANGEROUS & HAZARDOUS ITEMS

## MOST GOODS CAN BE SENT BY COURIER, BUT THERE ARE SOME IMPORTANT RESTRICTIONS

The following restrictions apply to all services offered on our website. However, it is highly advisable to also check the policy of your chosen carrier as further restrictions may apply.

We also recommend that you check with the customs office of your destination country, as each country has different policies as to what will be accepted. If you are in any doubt, please contact our customer service team.



## DANGEROUS & HAZARDOUS

The following items cannot be shipped under any circumstances.

If found within your consignment, these items will be destroyed and you will be fined £100.



Adhesives



Aerosols



Airbags for Cars



Ammunition & Guns  
Includes firearms/guns, weapons, gun powder. Includes parts and spent parts



Batteries  
Includes wet-cell and lithium



Camping Stoves  
Includes fuel containers



Christmas Crackers



Cleaners & Solvents



Compressed Air & Gas Cylinders



Diesel, Fuel & Gasoline  
Includes cooking fuel and any other flammable liquid



Dry Ice



Fire Extinguishers



Fireworks



Hair Curlers  
Hair curlers containing hydrocarbon gas cannot be sent



Helium



Infectious Substances



Insecticides



Life Jackets  
Includes self-inflating rafts



Liquid Bleach & Chlorine



Magnets



Nail Varnish  
Includes nail varnish remover



Paint & Turpentine



Pepper Spray



Perfume & Aftershave



Radioactive Materials



Safety Matches  
Includes torch and cigarette lighters



Seat Belts  
Includes seat belt pretensioners



























Thermometers  
Includes mercurial barometers (contains mercury)



# PROHIBITED & RESTRICTED ITEMS




## PROHIBITED ITEMS


The following items are prohibited and are not accepted by any of our carriers.

-   
**Animals & Animal Products**  
Includes animal fur and skin
-   
**Body Parts**
-   
**Bullion**
-   
**Dishwashers**
-   
**Replica Firearms/Guns**
-   
**Fridges & Freezers**
-   
**Illegal Drugs**
-   
**Knives & Weapons**
-   
**Lab & Medical Samples**
-   
**Mattresses**
-   
**Money**
-   
**Loose Furniture**
-   
**Ovens**
-   
**Personal Data**
-   
**Perishables**
-   
**Pornography**
-   
**Precious Metals**
-   
**Printer Ink**
-   
**Sanitary/Phytosanitary Goods**
-   
**Stamps**
-   
**Televisions**
-   
**Tobacco**
-   
**Tumble Dryers**
-   
**Washing Machines**

## RESTRICTED ITEMS

Restrictions apply for the following items, which can vary depending on carrier or country.

-   
**Alcohol & Champagne**  
Individual country and carrier restrictions apply
-   
**Credit or Debit Cards**
-   
**Jewellery & Watches**  
Carrier restrictions vary depending on value
-   
**Mobile Phones/ Devices**  
Carrier restrictions vary
-   
**Passports**

 Please call us for further information on 0345 145 1212

## IMPORTANT

These restriction apply to all services offered on our website. However, it is highly advisable to also check the policy of your chosen carrier as further restrictions may apply.

We also recommend that you check with customs at your destination country, as each country has different policies as to what will be accepted.



# INSURANCE

## EASY PHOTO UPLOAD

You can take photos of your packaged goods prior to collection and upload them to your account. These photos will help to support any claim for loss or damage.



## INSURING YOUR SHIPMENT

We are members of the British International Freight Association (BIFA) and operate under their nationally accepted terms. This limits our legal liability to 2SDR per kilo.

All consignments are covered for loss or damage free of charge up to a maximum value of £25 or £50 per shipment, depending on the carrier (not per piece; exclusions apply).

Optional insurance is available for goods valued up to £2500 (upper threshold is carrier dependent).

For commercial goods valued over £2500, we offer insurance cover with Chaucer.

## STANDARD INSURANCE

- For standard insurance, a minimum premium of £5 applies
- Above the minimum, the premium is calculated at 2% of the declared value of your consignment

Declared Replacement Value	Premium
£100	£5 (min)
£200	£5 (min)
£400	£8
£600	£12
£800	£16
£1000	£20
£1200	£20
£1500	£24
£2000	£40
£2500	£50

For more information on insurance and claims, please contact our team on 0151 305 3837 or visit [www.transglobalexpress.co.uk](http://www.transglobalexpress.co.uk)

### WHAT ITEMS CANNOT BE INSURED?

Any items which are insufficiently packaged are automatically not covered by our insurance. For further help and advice, please refer to our Packaging Guidelines (p10-11).

	Insurable Against Loss?	Insurable Against Damage?
Data: Including Discs, Films, Memory Cards, etc.	✗	✗
Glass	✓	✗
LCD Screens & Computer Monitors	✓	✗
Liquids	✓	✗
Pottery & Ceramics	✓	✗
Vouchers & Tickets	✗	✗
Works of Art	✓	✗
Non-Flat Pack Furniture	✓	✗
Jewellery & Watches	CARRIER RESTRICTIONS APPLY DEPENDING ON VALUE	



COMMERCIAL ONLY

### HIGH VALUE INSURANCE (£2500+)

- Provided by Chaucer
- For commercial goods/UK-registered businesses only
- A minimum premium of £37 applies
- For general/non-fragile goods, the minimum excess is £500 or 1% of the sum insured (whichever is greater)
- For fragile goods, the minimum excess is £500 or 3% of the sum insured (whichever is greater)

**PLEASE NOTE:** Chaucer has its own list of excluded goods, fragile goods and excluded countries. It also has its own requirements for documentation in the event of a claim.

Please visit our website for more information.

### HOW DO I MAKE A CLAIM?

You can submit a claim through our website, where you can upload any supporting evidence.

Lost parcels should be reported within 30 days of the collection date (including day of collection).

Damage or partial loss claims should be reported within 14 days of delivery (including day of delivery) – but preferably as soon as possible. Damaged goods should remain at the delivery address until assessed.

Call our team on 0151 305 3837 or email [tg-claims@transglobalexpress.co.uk](mailto:tg-claims@transglobalexpress.co.uk) (Monday-Friday 8am-5:30pm) for further information.





# FULFILMENT

## SHIP YOUR GOODS FROM OUR DEPOT

If you have fulfilment requirements, we may be able to help. We can store, label and ship orders straight from our depot and, depending on the volume and destination of your goods, may be able to offer this service for free.

Please enquire with us at [fulfilment@transglobalexpress.co.uk](mailto:fulfilment@transglobalexpress.co.uk).



Our office is open 8am-6:30pm  
Monday to Friday, 9am-1pm  
Saturday, excluding bank holidays.



# SHIPPING INFORMATION

Sending parcels overseas is easier than ever before. However, there are still some important things to bear in mind.

For more detailed information, please visit the Help and Advice section of our website.



## CUSTOMS ADVICE

All international parcel shipments are subject to customs clearance.

For most services, we ship under DDU (Delivered Duty Unpaid) terms as standard. This means that any applicable import duties, taxes and fees are payable by the receiver.

All customs charges will need to be paid by the receiver before your goods are released for delivery.

However, we also offer DTP (Delivered Taxes Paid) for some services. This means that any customs fees will be payable by the account holder, which may be preferable for businesses looking to keep things simple for their customers.

Import duty is usually charged as a percentage of the declared value of your goods.

In some countries, personal effects are exempt from these charges.

Due to the number of countries and territories that we ship to and the variety of goods that our customers send, we regret that we cannot give definitive customs guidance. We are nevertheless here to help you prepare the documentation required for swift customs clearance and to liaise with the customs broker efficiently on your behalf when necessary.

## PERSONAL EFFECTS

When sending personal effects to USA, Australia or New Zealand you are required to complete additional forms before they can be cleared through customs. The following forms are all available for you to download from the Customs page on our website:

- USA "Declaration for Free Entry of Unaccompanied Articles"
- Australia "Unaccompanied Personal Effects Statement"
- New Zealand "Unaccompanied Personal Effects Statement"

## DOCUMENTATION

All of the shipping documentation required for your delivery is automatically produced for you as part of the booking process. The documentation required will vary depending on your destination and the service you choose. All parcels must be correctly labelled.

For shipments that require customs clearance, this will include an invoice detailing the size, weight, contents and value of all goods within your consignment. Other information including commodity codes and country of origin for each item will also be required.

You will receive download links for your shipping documentation shortly after completing your order. You can also choose to receive your documents by email. Documents can be downloaded from your account at any time.

## TRACKING

All of our services are fully trackable. As soon as your parcel has been collected, you can easily track its progress by entering your tracking number on the tracking page of our website. If you have been tracking your parcel and encounter an update that you don't understand, or if you need any help, please contact us and we'll do everything we can to assist.

## TRANSIT TIMES

We offer both express and economy delivery services, to suit every budget and time frame. When you book one of our services, your estimated transit time is displayed on the quote screen during the order process. These estimates are based on deliveries between major gateway cities and may vary from service to service.

While we enjoy a very high success rate, local bank holidays, adverse weather conditions and potential customs delays mean that transit times are not guaranteed. If your delivery destination is remote, your delivery may take longer.

For more information on transit times, including tools which allow you to calculate transit times between your collection and delivery addresses, please visit the Transit Times page on our website.



We ship goods to over 220 destinations, including major countries and tiny islands in the Pacific.

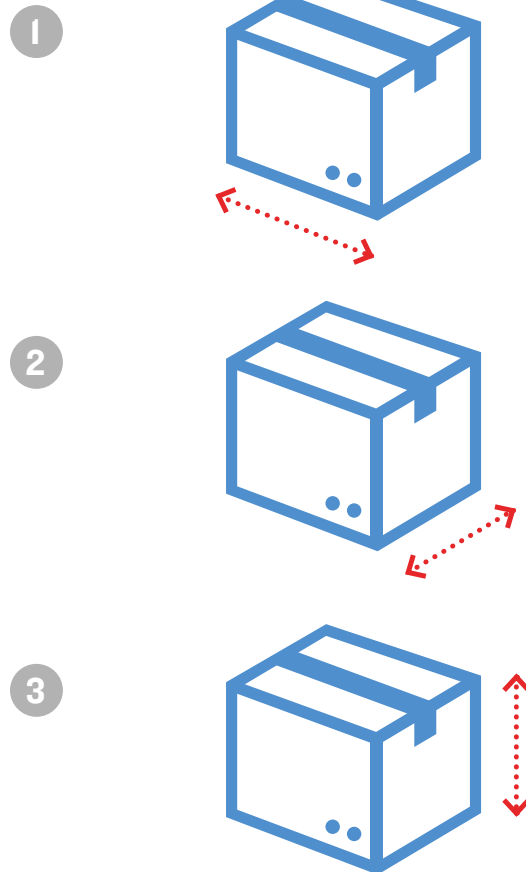
# WEIGHING & MEASURING GUIDANCE

## IMPORTANT

It is important to weigh and measure your parcel as accurately as possible when it is fully packaged and ready to send. If there are any discrepancies where weight or parcel measurements are concerned, carriers will pass on additional costs to the shipper.

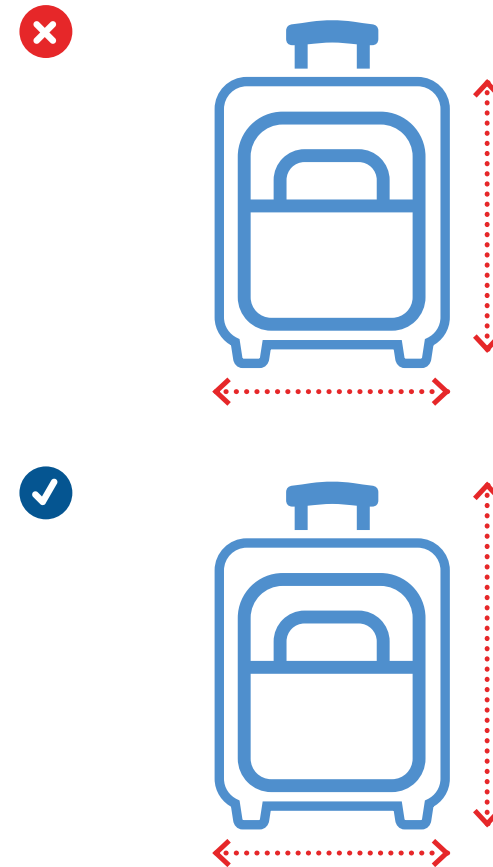


## HOW TO MEASURE A BOX



**TIP:** It is industry standard to record the height of a box as the last dimension.

## HOW TO MEASURE AN IRREGULARLY SHAPED OBJECT



**TIP:** Please ensure that your items are measured between the two outermost points on each of the three dimensions.



# PRE-PAY CREDIT & LOYALTY POINTS

## PRE-PAY CREDIT

As a Transglobal Express customer, you can use our “pre-pay credit” facility to add credit to your account in advance of making a booking. This feature saves time, and makes budget management easier for our business customers.

Add as much or as little credit as you like – it will never expire. You will then be able to use your credit whenever you place an order with us.

### TO ADD PRE-PAY CREDIT TO YOUR ACCOUNT:

- Login to your account at [www.transglobalexpress.co.uk](http://www.transglobalexpress.co.uk)
- Click on “Account Settings”
- Select “Edit Account Details” from the dropdown menu
- Click the “Add Credit” button next to “Available Credit”
- In the pop-up window, enter the amount of credit you wish to add and select your payment method
- Click “Next” to proceed to our payment gateway

Once you return to the “Edit Account Details” screen, your available credit will be displayed. The option to use your pre-pay credit will be available at the payment stage of the booking process.

## LOYALTY POINTS

As a Transglobal Express customer, you are able to earn Loyalty Points each time you place an order with us. You will receive 1 point for every £1 that is spent on shipments or packaging supplies, with 1 point valuing at 1p credit.

- Loyalty Points are awarded for every order you place with us, and are calculated based on the net value of your order (excluding VAT, surcharges and booking fees).
- The number of Loyalty Points you will receive for an order is displayed at the payment stage, just before you confirm and place your order.
- You are also given the option to redeem any previously awarded Loyalty Points at this stage.



# BOOK ONLINE, ANYWHERE, ANY TIME

Our simple online booking system is available to you 7 days a week, 24 hours a day, with quick and convenient access from mobile or desktop anywhere in the world.



## BOOK ONLINE IN JUST FEW EASY STEPS:



1  
Once you've packaged your shipment sufficiently, weigh and measure the dimensions of your parcel.



2  
Choose a service, fill in your details and select your preferred collection date.



3  
Print and securely attach the shipping labels to your parcel. Sit back and await collection.

## PREFER TO SPEAK TO US DIRECTLY?

No problem! We know the importance of excellent customer service and that's why we are one of the few international courier companies who take bookings over the phone. Call us during office hours and we can talk you through the booking or even book your delivery for you.



[www.transglobalexpress.co.uk](http://www.transglobalexpress.co.uk)

call our team on **0345 145 1212**



## Transglobal Express

Unit 5, The Gateway  
Wirral International Business Park  
Bromborough  
Wirral, CH62 3NX

t: 0345 145 1212

f: 0345 145 1213

e: [enquiries@transglobalexpress.co.uk](mailto:enquiries@transglobalexpress.co.uk)

w: [www.transglobalexpress.co.uk](http://www.transglobalexpress.co.uk)

## London Collection Enquiries

Unit 3  
Segro Park  
North Hyde Gardens,  
Hayes, UB3 4QR

t: 0203 949 9038

f: 0345 145 1213

e: [ops.lhr@transglobalexpress.co.uk](mailto:ops.lhr@transglobalexpress.co.uk)

w: [www.transglobalexpress.co.uk/london/](http://www.transglobalexpress.co.uk/london/)

## East Midlands Collection Enquiries

4, Illuma House  
Unit I5  
Gelders Hall Road, Shepshed  
East Midlands, LE12 9NH

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